**FAC/BWI/NHN**

**COVID-19 (Coronavirus) Information & Resource Guide**

*Updated 9/14/21*

***Information on FAC, BWI, and NHN Programs***

Fifth Avenue Committee (FAC) and Neighbors Helping Neighbors (NHN)’s main site at 621 DeGraw Street, Brooklyn is open for select walk-in services on Tuesdays from **10am-3pm** with the following services:

* Community Services
* Organizing & Advocacy - Tenant Counseling
* Neighborhood Employment Services
* First-Time Homebuyer Information
* Foreclosure Prevention Counseling

To keep everyone safe, all guests must wear a mask/face covering to enter the premises, practice social distancing, and adhere to FAC and NHN's screening process and protocols.

For any questions or more information, please contact (718) 237-2017.

***Note: Walk-in appointments are only available on Tuesdays for these services. All other programs and services require appointments to be made ahead of time.***

Fifth Avenue Committee (FAC) and Neighbors Helping Neighbors (NHN) have reopened to the public by appointment. After taking proper precautions and following guidelines from NYC/NYS and the CDC, the following FAC and NHN locations will be open for in-person services ***by appointment only***:

* FAC’s Adult Education Department: 294 Smith Street
* NHN’s Main Office: 132 32nd Street
* Brooklyn Woods & NRTA: 125 8th Street, Brooklyn, NY 11215
* Made in New York & New York Drives: 63 Flushing Ave. Bldg.92, Suite 201, Brooklyn, NY 11205
* Red Hook on the Road: 151 5th Ave. Brooklyn, NY 11217

To make an appointment for:

* Unemployment, SNAP/food stamps, or other benefits, contact FAC’s Community Services at (347) 844-0220
* Tenant advocacy and eviction prevention, contact FAC at (718) 237-2017 or NHN at (718) 686-7946
* Foreclosure prevention counseling and first-time homebuyer assistance, contact NHN at (718) 237-2017 x159
* Brooklyn Workforce Innovations (BWI), go to [www.bwiny.org](http://www.bwiny.org/)

To protect the health of all, FAC and NHN are continuing to schedule appointments by phone or video whenever possible:

* Our benefits and entitlements access (including Unemployment and SNAP), legal and financial counseling services are all being offered via phone sessions. To internally refer a participant/beneficiary/tenant call or directly instruct the participant/beneficiary/tenants to schedule an appointment, call 347-844-0220.
* Tenant advocacy services for tenants facing hardship are being provided via phone sessions. To internally refer a participant/beneficiary to access services email [eandrade@fifthave.org](mailto:eandrade@fifthave.org) and CC [amejia@nhnhome.org](mailto:amejia@nhnhome.org) or instruct them to access services directly by calling FAC at 718-237-2017 or NHN at 718-686-7946.
* Housing Counseling services for first-time homebuyers and homeowners facing challenges are being provided via phone sessions. To access services, contact NHN at 718-237-2017 x159 or [homeownership@fifthave.org](mailto:homeownership@fifthave.org).
* Our Adult Education and Literacy classes are being provided online. For more information, call 718-624-3475.
* Affordable Housing Lottery applicants who have been contacted by FAC and need to submit paperwork must do so via email, fax, or mail.
* Gowanus Wi-Fi Mesh offers free Wi-Fi Mesh access in Gowanus, Brooklyn. Go [here](https://nam02.safelinks.protection.outlook.com/?url=http%3A%2F%2Fr20.rs6.net%2Ftn.jsp%3Ff%3D001aMVAwYC2tk6ExxzwNAlULnwQ6eAcGs6EAMXrsP7sC6W3TBfpdFPCZIoESgRFMRa8nihuYBYXOgaerPSvd_abuzWaKSBCwBuXjSL1zCBKt-QZE6ayR52wsjyzgbxAGkk5KmMNXH-6izZ21Jr6Sw2ztVhUMgjIfAoRj2sTuakSY-rHkJ5f0XHfLSCi2mnf4g19qIFmfmTjokryyMHgXdcvs-pdzgv80iJ0gzyP-_4OfS_HgVttcVzHsgGCFuO8fB9q-3qRSjcbbj9xzlffqmRQJ9A24FONwlU0%26c%3DyhUVQhv4UNE7BHFAZ-x67vxWGGCUWC7u5butjNJTQepkMTVcxxlqeg%3D%3D%26ch%3DC4pqhJEI0s0NgggwvLBOLhQcMOqGZsYkXyxfc3Lv1DVix297bWLy6w%3D%3D&data=02%7C01%7C%7Cff5d41984aa54678fbe208d7cabd3e7f%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637200786459743987&sdata=f%2BoMCg%2FSzh6WWYfZvg4dzXobqsaFptMzy8fr5JGegHE%3D&reserved=0) to see a map of coverage.
* BWI has adjusted its training schedules and application processes for its sector-based workforce training programs. Go to [www.bwiny.org](http://www.bwiny.org) to learn more.
* BWI is supporting graduates of its training programs who may be experiencing challenges. To access supports, beneficiaries must contact their training program. Go to [www.bwiny.org](http://www.bwiny.org) for program phone numbers.
* Tenants in FAC-managed properties should continue to submit repair requests via the 24-Hour Service Line by calling 718-499-2094. Note that only emergency/essential repairs are being done at this time to limit going into tenants’ apartments.

***Resource Guide***

*\*\*\*To get the latest developments regarding Coronavirus (COVID-19) in NYC text COVID to 692-692, or for updates in Spanish, text COVIDESP to 692-692.*

*\*\*\*If you are being harassed due to your race, nation of origin, or other identities, call 311 or* [*file a complaint online*](https://www1.nyc.gov/site/cchr/help/i-need-help.page) *with the NYC Department of Human Rights.*

**New COVID-19 Guidance**

* [The NY State Legislature extended the eviction moratorium](https://www.governor.ny.gov/news/governor-hochul-signs-new-moratorium-covid-related-residential-and-commercial-evictions-law) to at least January 15, 2022.
  + [If you are a homeowner](http://nycourts.gov/whatsnew/pdf/Foreclosure-Notice.pdf), fill out this form which declares you are facing financial hardship and send to your landlord or the courts.
  + New Yorkers can [fill out a hardship declaration form](https://www.nycourts.gov/courts/nyc/civil/CORONA/covid-eefpa.shtml) stating they lost income because of the pandemic.
* [The New York State Emergency Rental Assistance Program (ERAP)](https://otda.ny.gov/programs/Emergency-Rental-Assistance/) will provide significant economic relief to help low and moderate-income households at risk of experiencing homelessness or housing instability by providing rental arrears, temporary rental assistance and utility arrears assistance.
  + New York residents are eligible for ERAP if they meet all of the following criteria:
    - Household gross income is at or below [80 percent of the Area Median Income (AMI)](https://otda.ny.gov/programs/emergency-rental-assistance/ERAP-80-area-median-income.pdf). These income limits differ by county and household size. A household may qualify based on current income or calendar year 2020 income that is at or below 80 percent AMI.
    - On or after March 13, 2020, a member of the household received unemployment benefits or experienced a reduction in income, incurred significant costs or experienced financial hardship, directly or indirectly, due to the COVID-19 pandemic.
    - The applicant is obligated to pay rent at their primary residence and has rental arrears (rent overdue) at their current residence for rent owed on or after March 13, 2020.
    - The household must be at risk of experiencing homelessness or housing instability, which can be demonstrated by having rental arrears owed on or after March 13, 2020.
* There are no immigration status requirements to qualify for the program.
  + Households approved for ERAP may receive:
    - Up to 12 months of rental arrears payments for rents accrued on or after March 13, 2020.
    - Up to 3 months of additional rental assistance if the household is expected to spend 30 percent or more of their gross monthly income to pay for rent.
    - Up to 12 months of electric or gas utility arrears payments for arrears that have accrued on or after March 13, 2020.
  + For assistance, contact NHN at 718-686-7946 or FAC Community Services at 347-844-0220.
* [The New York State Excluded Workers Fund](https://dol.ny.gov/EWFApply) - This fund is for undocumented and other New Yorkers who lost income between March 27, 2020 and April 1, 2021 but are excluded from state Unemployment Insurance and the federal Pandemic Unemployment Assistance.
  + [Apply online](https://ewf.labor.ny.gov/new). For assistance filling out the application, contact NHN at 718-686-7946 or FAC Community Services at 347-844-0220.
  + Excluded workers are defined as the following:
    - Lived in New York State since before March 27, 2020 and continue to live in New York State
    - Are not eligible and did not receive unemployment insurance or any other COVID-19 income relief or other benefits from the state or federal government
    - Earned less than $26,208 in the 12 months prior to April 2021 and
    - Lost at least 50% of weekly work-related earnings or household income at any point in time between February 23, 2020 and April 1, 2021 because of unemployment or inability to work due to the COVID-19 pandemic or became the breadwinner due to death or disability of the head of household.
  + Applicants must provide one or more of the following documents. Each document is assigned a point value and every applicant must establish 4 points or more. All requirements above must be met for approval.
    - NYS Driver License (4 points), NYS Non-Driver ID Card (4 points), U.S. Passport (4 points), DNYC Card (4 points), Foreign-Issued Passport (3 points), NYS Learner Permit issued by NYS DMV (3 points), U.S. Military ID Card (3 points), Photo ID card issued by a local government in NYS, NYS government agency, or the federal government (3 points), Photo ID Card from a NYS Higher Education Institution (3 points), NYS In-Patient Photo ID Issued by Office of Mental Health (2 points), Expired U.S or Foreign-Issued Passport (expired by not more than two years) (2 points), Expired Foreign-Issued Driver License (expired by not more than two years) (2 points), Documents issued by U.S. Citizenship and Immigration Services (USCIS): Arrival/Departure Record (I-94) or Notice of Action (I-797; I-797A; I-797D) (2 points) U.S. Individual Taxpayer Identification Number (ITIN) Assignment Letter (2 points), Marriage Certificate (1 point), Divorce Judgement (1 point), NYC Parks and Recreation Membership Card (1 point), Birth Certificate Issued by a Foreign Country (1 point), Foreign-Issued Photo ID Card (1 point), Diploma or Transcript from a U.S. high school, college, or university (1 point), Non-Photo ID card issued by a local government in NYS, NYS government agency, or the federal government (1 point), Employer Photo ID Card (1 point), Photo identification card issued by a charitable organization registered with the Charities Bureau of the New York State Office of the Attorney General relating to eligibility for services or participation in the programs, issued in the ordinary course and for which eligibility was established prior to April 19, 2021 (1 point), Written Employment Offer, Pay Stubs, or Notice of Pay from an employer (1 point.)
  + Applicants must provide one of the following documents to prove residency in New York state prior to March 27, 2020 and current residency.
    - NYS Driver License (May have been issued more than 30 days prior to April 19, 2021 to establish current residency), NYS Non-Driver ID Card (May have been issued more than 30 days prior to April 19, 2021 to establish current residency), IDNYC Card (May have been issued more than 30 days prior to April 19, 2021 to establish current residency. Cards that expired in 2020 are valid until the end of 2021. Cards that expire in 2021 are valid during the one-year renewal period following the expiration date.), NYS Learner Permit issued by NYS DMV (May have been issued more than 30 days prior to April 19, 2021 to establish current residency), State or federal tax filing or return, with proof of filing, including e-filing acknowledgements from DTF or IRS (May have been issued more than 30 days prior to April 19, 2021 to establish current residency), Utility Bill (e.g. electric, gas, internet, cable, water, trash/recycling), Bank or Credit Card Statement, Letter from NYC Housing Authority addressed to applicant, Letter addressed to the applicant from a homeless shelter indicating the applicant currently resides at the homeless shelter, Current Lease Agreement, Mortgage Payment, or Property Tax Statement, Letter addressed to the applicant from a non-profit organization or religious institution that provides services to homeless individuals, Pay Stub, Employment offer or notice of pay that shows an employer provided housing located in NYS, including seasonal housing, Statement, bill, or record from a health institution or insurance company, Jury Summons, Court Order, or other document from a court within NYS, Letter from a domestic violence (DV) residential care program or organization that serves DV survivors, Letter from a charitable organization registered with NYS Attorney General that provided services to the applicant in the ordinary course and for which eligibility was established prior to April 19, 2021, attesting to the applicant’s NYS residence, Document addressed to the applicant by a local government in NYS, NYS government agency, or the federal government.
  + There are two tiers of compensation that applicants can receive depending on documents and proof of income. Tier 1 amount of $15,600 (minus taxes), applicants need to establish a minimum of 5 points. To qualify for the Tier 2 amount of $3,200 (minus taxes), applicants need to establish a minimum of 3 points. Applicants who do not provide one of the 5-point documents below must submit at least one of the 3-point documents to be considered eligible for Tier 1.
    - Proof of filing **New York State** taxes, which must include (A) proof of filing a New York State tax return for either tax years 2018, 2019, or 2020 with the Department of Taxation and Finance through submission of an electronic confirmation of e-filing, Department of Taxation and Finance issued “TF assignment letter”, or a bank statement reflecting payments to or from the Department of Taxation and Finance; **AND** (B) proof of a valid United States individual taxpayer identification number (ITIN) **OR** a W-7 application for an ITIN with proof of submission or filing (5 points), Minimum of 6 weeks of pay stubs in the 6-month period prior to the date the applicant certifies the applicant became eligible for benefits (5 points), Minimum of 6 weeks of wage statements from the 6-month period prior to the date the applicant certifies the applicant became eligible for benefits (5 points), IRS W-2 or 1099 from tax year 2019 or 2020 showing wages or income (5 points), Wage Notice from employer documenting employment for a period of time within 6 months prior to the date the applicant certifies the applicant became eligible for benefits (5 points), Letter from an employer (can be self-employed) showing applicant’s dates of work and the reason for loss of income (i.e. pandemic related) that includes: (A) employer’s mailing address and address of the site within NYS where applicant worked **AND** (B) either the employer’s NYS Unemployment Insurance account number **OR** Federal Employment Identification Number (FEIN) **OR** contact information (including phone number) of an employer representative who can verify the contents of the letter. (5 points), Complaint filed with and acknowledged by a local, state, or federal agency or court regarding wages owed for work performed in NYS for a period greater than 6 weeks in the 6-month period prior to the date the applicant certifies the applicant became eligible for benefits (3 points), Record of regular direct deposits, deposits, or transfers from an employer (3 points), Employer Issued ID Card (1 point), Written communication relating to delivery order sheets, work invoices, sales receipts, or instructions from employers (1 point), Written communication, including texts or social media messages or posts, between the applicant and an employer or hiring party showing a work relationship (1 point), Record of regular cashing of paychecks or transfer of funds from income or earnings (1 point), Documents issued to the applicant by the applicant’s employer showing the employer’s mailing address, NYS Unemployment Insurance Account Number or Federal Employment Identification Number (FEIN), and contact information of an employer representative (including phone number) (1 point), Receipts or records showing a consecutive pattern of commuting to and from a work location, such as toll records, parking receipts, or public transportation records (1 point), Letter from a charitable organization registered with the NYS Attorney General confirming the applicant’s work history, based on direct knowledge that the applicant worked for the required duration, acquired in the course of conducting intake, interviews, or other standard processes related to direct job-related services to the applicant prior to April 19, 2021 (1 point.)
  + Approved applicants will receive a one-time payment on a Visa prepaid card mailed to the address provided in their application. From the date of application, fund administrators estimate that review and processing will take approximately six to eight weeks.
* [New York City will require all of its municipal workers](https://apnews.com/article/government-and-politics-health-coronavirus-pandemic-662b50089c314a8083a1aa0be26549bd) to get COVID-19 vaccines by September 13, 2021 or take weekly COVID-19 tests.
  + This mandate includes teachers, firefighters, sanitation workers and police officers.
* New Yorkers aged 12 and older are permitted to receive the vaccine.
  + [COVID-19 Vaccine Finder](https://vaccinefinder.nyc.gov/?fbclid=IwAR1emWznU11LdR_uUADtlG0EkNFKVY_h9dtbuKAMG1SL0F6NaMbLupGhaVo) - provides information to schedule COVID-19 vaccination appointments.
  + [The vaccine is free to all New Yorkers](https://patch.com/new-york/new-york-city/guide-covid-19-vaccine-immigrants-new-york?fbclid=IwAR1-DnVOC2BstUOEoZc7qmsk7xMY7NubSETw3q-EWONANxyUroC9b-YPfZs) regardless of immigration status.
  + FAC is here to help you get a **free ride to get the vaccine:**
    - *For those without an Uber account:* FAC’s Community Services staff can book your ride. Participants do not need an Uber account or even a smartphone to have an Uber pick them up. Call FAC Community Services at 347-844-0220 for us to schedule your ride.
    - *For those with an Uber account:* FAC can provide you with a promotion code to use on your Uber account. Call us at 347-844-0220 to receive the code.
  + People ages 12+ are eligible for the vaccine in New York City, and [all New Yorkers can walk up to vaccination sites](https://www1.nyc.gov/site/coronavirus/vaccines/covid-19-vaccines.page#walk-up-sites) to receive the COVID-19 vaccine. No appointment is necessary!
  + [In-home vaccinations](https://forms.cityofnewyork.us/f/home) - New York City is providing in-home Covid-19 vaccinations to all New Yorkers.
  + [All of the COVID-19 vaccines](https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety/safety-of-vaccines.html) currently being offered are safe and effective. Millions of people in the United States have received COVID-19 vaccines under the most intense safety monitoring in U.S. history. CDC recommends you get a COVID-19 vaccine as soon as you are eligible.
  + [Vaccine efficiency](https://www.hopkinsmedicine.org/health/conditions-and-diseases/coronavirus/getting-the-covid-19-vaccine-what-to-expect) – The Pfizer and Moderna vaccines require two doses a few weeks apart. It takes up to two weeks after your second dose for your immune system to fully respond and provide protection against COVID-19. Even after getting your vaccine, it is still advised to wear face coverings when out in public.
  + [NYC will pay $100](https://www.nbcnewyork.com/news/local/nyc-to-offer-100-incentive-for-vaccination-starting-friday/3181505/) to anyone who goes to a city-run vaccination site for their first dose of a COVID-19 vaccine.
  + Call 1-877-VAX-4NYC for assistance.
* [New CDC COVID-19 guidelines recommend vaccinated people](https://www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated-guidance.html) wear a face covering in an indoor setting in an area of high transmission.
  + Infections happen in only a small proportion of people who are fully vaccinated, even with the Delta variant. However, preliminary evidence suggests that fully vaccinated people who do become infected with the Delta variant can spread the virus to others. To reduce their risk of becoming infected with the Delta variant and potentially spreading it to others: CDC recommends that fully vaccinated people:
    - Wear a mask in public indoor settings if they are in an area of [substantial or high transmission](https://covid.cdc.gov/covid-data-tracker/#county-view).
    - Fully vaccinated people might choose to mask regardless of the level of transmission, particularly if they or someone in their household is immunocompromised or at [increased risk for severe disease](https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html), or if someone in their household is unvaccinated. People who are at increased risk for severe disease include older adults and those who have certain medical conditions, such as diabetes, overweight or obesity, and heart conditions.
  + Get tested if experiencing [COVID-19 symptoms](https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html).
  + Get tested 3-5 days following a known exposure to someone with suspected or confirmed COVID-19 and wear a mask in public indoor settings for 14 days after exposure or until a negative test result.
  + Isolate if they have tested positive for COVID-19 in the prior 10 days or are experiencing [COVID-19 symptoms](https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html).
  + Follow any applicable federal, state, local, tribal, or territorial laws, rules, and regulations.
* [Excelsior Pass](https://epass.ny.gov/home) provides secure digital proof of COVID-19 vaccination or negative test results.
* [The 2021-2022 school year](https://abc7ny.com/new-york-city-schools-no-more-snow-days-election-day-remote-learning/10578503/) will begin September 13, 2021. Classes will be completely in-person with no option for remote learning.
* [New York State COVID-19 website](https://coronavirus.health.ny.gov/home) - Up-to-date information on policy updates that pertain to New York State residents and information and data about the [state's regional phased reopening plan](https://forward.ny.gov/).
* [NYC COVID-19 Citywide Information Portal](https://www1.nyc.gov/site/coronavirus/index.page) - Find numerous resources for individuals, businesses, and nonprofits.
* **Business Information**
  + [Restarting NYC Businesses](https://www1.nyc.gov/nycbusiness/) - Find out when and how you can safely reopen your non-essential business. Find guidance and resources to safely reopen your bar or restaurant. Get free face coverings and find non-medical PPE for you and your employees. Apply for a grant if your business has suffered physical damage from looting. Call the [Restart Hotline for business owners](https://www1.nyc.gov/site/sbs/businesses/covid19-business-outreach.page) at: 888-SBS-4NYC (888-727-4692).
  + [Self-Certify to be an Outdoor Dining Restaurant](https://www1.nyc.gov/html/dot/html/pedestrians/openrestaurants.shtml) - This application is for food establishments seeking permission to place outdoor seating in front of their establishment on the sidewalk and/or roadway. You do not need to apply to place outdoor seating on private property.
  + [Apply for Open Streets: Restaurants](https://www1.nyc.gov/html/dot/html/pedestrians/openstreets-restaurants.shtml) - This program expands weekend seating options for restaurants on select restaurant corridors citywide by temporarily closing streets to traffic to create outdoor dining space.
  + Report violations of health and safety restrictions and requirements for businesses, gatherings, and individuals:
    - [File a complaint about a business, location or incident in your community](https://mylicense.custhelp.com/app/ask)
    - [File a complaint against your employer or place of work](https://labor.ny.gov/workerprotection/laborstandards/coronavirus-complaints.shtm)
* **Libraries Reopening**
  + [Brooklyn Public Library (BPL) Reopening Updates](https://www.bklynlibrary.org/coronavirus)
  + [New York Public Library Reopening Updates](https://www.nypl.org/locations)
  + [Queens Public Library (QPL) Reopening Updates](https://www.queenslibrary.org/about-us/news-media/blog/2038)

**COVID-19**

* **Information on COVID-19**
  + [Centers for Disease Control and Prevention](https://www.cdc.gov/coronavirus/2019-ncov/index.html) - Up-to-date information on COVID-19.
  + [World Health Organization](https://www.who.int/emergencies/diseases/novel-coronavirus-2019) - Up-to-date information on COVID-19.
  + [National Institutes of Health](https://www.nih.gov/health-information/coronavirus) - Up-to-date information on COVID-19.
  + [NYC Health COVID-19 website](https://www1.nyc.gov/site/doh/health/health-topics/coronavirus.page) - Factsheets, NYC case data updates, prevention tips, and more City website links.
* **Testing** 
  + [Walk-in testing](https://www.nychealthandhospitals.org/covid-19-testing-sites/) is available at no cost to you at certain NYC Health + Hospitals locations and mobile testing sites.
  + [Find a Test Site Near You](https://coronavirus.health.ny.gov/find-test-site-near-you) - Find testing sites in NYC and NY State. Please call the testing site or your health care provider before you go for testing. Testing is free and available to everyone.
  + [Schedule a free, rapid COVID-19 test](https://www1.nyc.gov/site/doh/covid/covid-19-rapid-testing.page) at a site around the City. Results will be available within 24 hours of your visit.
  + [COVID-19 Testing Wait Times.](https://www.nychealthandhospitals.org/test-and-trace/testing/) The chart is the estimated wait times to receive a free COVID-19 test.
  + [COVID-19 Antibody Screening for NYC Residents](https://www.nychealthandhospitals.org/hospitals/) - Find walk-in testing sites for COVID-19 antibody (serology) testing across all five boroughs. If you do not have internet access, schedule an appointment by calling 888-279-0967.
* **COVID-19 Vaccine**
  + New Yorkers aged 12 and older are encouraged to receive the vaccine.
  + [COVID-19 Vaccine Finder](https://vaccinefinder.nyc.gov/?fbclid=IwAR1emWznU11LdR_uUADtlG0EkNFKVY_h9dtbuKAMG1SL0F6NaMbLupGhaVo) - provides information to schedule COVID-19 vaccination appointments.
  + [The vaccine is free to all New Yorkers](https://patch.com/new-york/new-york-city/guide-covid-19-vaccine-immigrants-new-york?fbclid=IwAR1-DnVOC2BstUOEoZc7qmsk7xMY7NubSETw3q-EWONANxyUroC9b-YPfZs) regardless of immigration status.
  + FAC is here to help you get a **free ride to get the vaccine:**
    - *For those without an Uber account:* FAC’s Community Services staff can book your ride. Participants do not need an Uber account or even a smartphone to have an Uber pick them up. Call FAC Community Services at 347-844-0220 for us to schedule your ride.
    - *For those with an Uber account:* FAC can provide you with a promotion code to use on your Uber account. Call us at 347-844-0220 to receive the code.
  + People ages 12+ are eligible for the vaccine in New York City, and [all New Yorkers can walk up to vaccination sites](https://www1.nyc.gov/site/coronavirus/vaccines/covid-19-vaccines.page#walk-up-sites) to receive the COVID-19 vaccine. No appointment is necessary!
  + [In-home vaccinations](https://forms.cityofnewyork.us/f/home) - New York City is providing in-home Covid-19 vaccinations to all New Yorkers.
  + [All of the COVID-19 vaccines](https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety/safety-of-vaccines.html) currently being offered are safe and effective. Millions of people in the United States have received COVID-19 vaccines under the most intense safety monitoring in U.S. history. CDC recommends you get a COVID-19 vaccine as soon as you are eligible.
  + [Vaccine efficiency](https://www.hopkinsmedicine.org/health/conditions-and-diseases/coronavirus/getting-the-covid-19-vaccine-what-to-expect) – The Pfizer and Moderna vaccines require two doses a few weeks apart. It takes up to two weeks after your second dose for your immune system to fully respond and provide protection against COVID-19. Even after getting your vaccine, it is still advised to wear face coverings when out in public.
  + Call 1-877-VAX-4NYC for assistance.
* **Face Coverings**
  + [NYC Face Coverings](https://www1.nyc.gov/site/coronavirus/resources/facecoverings.page) - Find information on face coverings and where to get free face coverings in NYC.
  + [Fully vaccinated people no longer need to wear a mask](https://www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated-guidance.html) of physically distance in any setting except where local business and workplace dictates.
    - The Department of Health strongly recommends masks in indoor settings where vaccination status of individuals is unknown.

**Housing**

* **Renters**
  + [NYC Tenant Resource Portal](https://www1.nyc.gov/content/tenantresourceportal/pages/) - This eviction prevention tool will help renters navigate public and private resources that can stabilize their housing situation. A tenant seeking help will be taken through a series of questions and directed to the most useful resources based on their responses. Available in multiple languages.
  + [Information and Resources for NYC Tenants Impacted by COVID-19](https://www1.nyc.gov/content/tenantprotection/pages/covid19-home-quarantine) - Resources are available to you if you are a tenant in NYC and are facing hardship due to COVID-19. Available in multiple languages.
  + [COVID-19 Guidance & Resources for NYCHA Community](https://www1.nyc.gov/site/nycha/about/covid-19-resources.page) & [NYCHA Journal](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fnychajournal.nyc%2Finformation-about-coronavirus%2F&data=02%7C01%7C%7C47011d1004934772a26f08d7d1763b28%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637208178049069122&sdata=m0B9ZttEq6kUQ8gcDq05l10sceFBSgX3lmSC412Ebzw%3D&reserved=0) - Information on NYCHA’s response to COVID-19, guidance for public housing and section 8 participants on rent hardships, services updates, and more in multiple languages.
  + [Follow THE CITY’s newsletter](https://www.thecity.nyc/2020/10/10/21510088/nyc-rent-employment-updates-email-text-covid) about renting and tenant issues in the time of COVID-19. You can receive their updates via text, email or Facebook.
  + [NYC HPD COVID-19 Updates](https://www1.nyc.gov/site/hpd/services-and-information/covid-19-updates.page) - For housing resources and HPD service updates, see the sections for tenants, Section 8, and Mitchell-Lama. For additional resources, visit the [Housing Resource Center](https://www1.nyc.gov/site/housingportal/index.page)**.**
  + The Mayor’s Office to Protect Tenants has a legal assistance helpline for NYC tenants who are being harassed by their landlords or threatened with eviction. Tenants should call 311 or fill out the [MOPT web form](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdefault.salsalabs.org%2FT227da181-70dd-426d-9796-b5b984d1be2c%2Fcb640f15-de0e-4280-a39e-72f4a6ec406c&data=02%7C01%7C%7Cb1a4fd1fd0cc4bd2a70a08d7e60314d0%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637230773227058373&sdata=CF0GBn2DD67XAcKHJd%2FZ33YSBI8vHWJMvPG1eaeHvwE%3D&reserved=0) to connect with the helpline. They also created a [fact sheet](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fdefault.salsalabs.org%2FT85f7e309-2f61-4a32-8762-670e9a563ddf%2Fcb640f15-de0e-4280-a39e-72f4a6ec406c&data=02%7C01%7C%7Cb1a4fd1fd0cc4bd2a70a08d7e60314d0%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637230773227068372&sdata=QqvsJFPa23EpN%2BGseLIrstACdpUjwFC9cZ2ub%2BHywkA%3D&reserved=0) about the rights of tenants affected by COVID-19.
  + [National Housing Conference’s COVID-19 Housing Resource Center](https://covid19.nhc.org/) - Information for renters, homeowners, property managers, homeless service providers, and more.
  + [Consumer Financial Protection Bureau’s (CFPB) Mortgage and Housing Assistance during the Coronavirus National Emergency](https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/) - If you're concerned about how to pay your rent due to the coronavirus national emergency, read information on this website on what to do now and what your options are for rent payment relief.
* **Rental Assistance**
* [The New York State Emergency Rental Assistance Program (ERAP)](https://otda.ny.gov/programs/Emergency-Rental-Assistance/) will provide significant economic relief to help low and moderate-income households at risk of experiencing homelessness or housing instability by providing rental arrears, temporary rental assistance and utility arrears assistance.
  + New York residents are eligible for ERAP if they meet all of the following criteria:
    - Household gross income is at or below [80 percent of the Area Median Income (AMI)](https://otda.ny.gov/programs/emergency-rental-assistance/ERAP-80-area-median-income.pdf). These income limits differ by county and household size. A household may qualify based on current income or calendar year 2020 income that is at or below 80 percent AMI.
    - On or after March 13, 2020, a member of the household received unemployment benefits or experienced a reduction in income, incurred significant costs or experienced financial hardship, directly or indirectly, due to the COVID-19 pandemic.
    - The applicant is obligated to pay rent at their primary residence and has rental arrears (rent overdue) at their current residence for rent owed on or after March 13, 2020.
    - The household must be at risk of experiencing homelessness or housing instability, which can be demonstrated by having rental arrears owed on or after March 13, 2020.
  + There are no immigration status requirements to qualify for the program.
  + Households approved for ERAP may receive:
    - Up to 12 months of rental arrears payments for rents accrued on or after March 13, 2020.
    - Up to 3 months of additional rental assistance if the household is expected to spend 30 percent or more of their gross monthly income to pay for rent.
    - Up to 12 months of electric or gas utility arrears payments for arrears that have accrued on or after March 13, 2020.
  + For assistance, contact FAC Community Services at 347-844-0220.
* **Homeowners**
  + [Mortgage Relief Options and Protections](https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/mortgage-relief/) - A federal law put in place two protections for homeowners with federally or Government Sponsored Enterprise (GSE) backed mortgages (FHA, VA, USDA, Fannie Mae, Freddie Mac). Learn more about these options and if they're right for your situation. If you don’t have a federally or GSE-backed mortgage, you still may have relief options through your mortgage loan servicer or from [NY State](https://www.dfs.ny.gov/consumers/coronavirus/mortgage). [Find out who owns or services your mortgage](https://www.consumerfinance.gov/ask-cfpb/how-can-i-tell-who-owns-my-mortgage-en-214/).
  + [Property Tax and Interest Deferral (PT AID) program](https://www1.nyc.gov/site/finance/taxes/pt-aid.page) - The NYC Department of Finance recognizes that an unexpected event or hardship may make it difficult for you to pay your property taxes. If you qualify for the Property Tax and Interest Deferral (PT AID) program, you can defer your property tax payments, or pay only a small percentage of your income, so that you can remain in your home.
  + [NYC HPD COVID-19 Updates](https://www1.nyc.gov/site/hpd/services-and-information/covid-19-updates.page) - For housing resources and HPD service updates, see the section for property owners/landlords. For additional resources, visit the [Housing Resource Center](https://www1.nyc.gov/site/housingportal/index.page)**.**
  + [CNYCN’s Homeowner Resources](https://cnycn.org/covid-19-outbreak-homeowner-resources/) - Find resources about foreclosure prevention help, mortgage payment relief, and more.
  + [National Housing Conference’s COVID-19 Housing Resource Center](https://covid19.nhc.org/) - Information for renters, homeowners, property managers, homeless service providers, and more.
  + [Consumer Financial Protection Bureau’s (CFPB) Mortgage and Housing Assistance during the Coronavirus National Emergency](https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/) - If you're concerned about how to pay your mortgage due to the coronavirus national emergency, read information on this website on what to do now and what your options are for mortgage payment relief.
* **Eviction Moratorium**
* [The NY State Legislature extended the eviction moratorium](https://www.governor.ny.gov/news/governor-hochul-signs-new-moratorium-covid-related-residential-and-commercial-evictions-law) to at least January 15, 2022.
  + [If you are a homeowner](http://nycourts.gov/whatsnew/pdf/Foreclosure-Notice.pdf), fill out this form which declares you are facing financial hardship and send to your landlord or the courts.
  + New Yorkers can [fill out a hardship declaration form](https://www.nycourts.gov/courts/nyc/civil/CORONA/covid-eefpa.shtml) stating they lost income because of the pandemic.

**Unemployment Insurance**

* [Unemployment Insurance](https://dol.ny.gov/unemployment/unemployment-insurance-assistance) - Unemployment Insurance is temporary income for eligible workers who lose their jobs through no fault of their own. File your claim the first week that you lose your job.
* [Part-time workers can now base](https://www.governor.ny.gov/news/governor-cuomo-announces-proposal-boost-partial-unemployment-benefits-part-2021-state-state) their unemployment claims on the hours they work in a week and not the days.

**Utilities**

* **Gas & Electric**
  + [Con Edison](https://www.coned.com/en/about-us/media-center/news/coronavirus/updates) - Con Edison has made a number of changes to their service in response to COVID-19: customers will not lose power now because of trouble making payments; your service will not be shut off for non-payment; waiving new late-payment fees; no fees for making payments with credit cards or debit cards; work will only be done for emergencies, safety-related inspections, and upon request for critical issues, including turning on service; meter readings have been suspended. For more information, see the website or call (800) 752-6633.
  + [National Grid](https://www.nationalgridus.com/NY-Home/COVID19/COVID19) - National Grid has temporarily suspended collections-related activities, including service disconnections. These policies will remain in effect in alignment with the respective executive orders issued in MA, NY, and RI, and will be evaluated on their continued need. More information on payment assistance programs in general can be [found here](https://www.nationalgridus.com/NY-Home/Bill-Help/). Additionally, services such as manual meter reads, new gas service lines, main replacement, gas service upgrades, and meter changes are paused until further notice. For more information, see the website.
* **Internet**
  + [Spectrum](https://mobile.spectrum.com/support/article/360040980371/coronavirus-covid19-update) - COVID-19 updates for Spectrum customers.
  + [Optimum](https://www.optimum.com/coronavirus) - COVID-19 updates for Optimum customers.
* **Technology Help**
  + [Senior Planet’s Tech Resources](https://seniorplanet.org/coronavirus-2/) - Find resources and videos describing how to get online, use devices and online platforms, and more. Also, find upcoming events online/by phone for workouts and stretching, how to use technology, virtual museum tours, and more.
  + [Connected NYCHA: Older Adults](https://www1.nyc.gov/assets/cto/#/project/connected-nycha-older-adults) - A project delivering 10,000 internet-connected devices to older NYCHA residents during COVID-19.

**Food**

* [NYC DOE free meals for all New Yorkers](https://www.schools.nyc.gov/school-life/food/free-meals?emci=87b4bbc8-f06a-ea11-a94c-00155d03b5dd&emdi=ca26d0cb-f46a-ea11-a94c-00155d03b5dd&ceid=9866312) - Free Grab-and-Go meals are available at schools. Students learning in-person will get breakfast and lunch at school. For students learning remotely or home during their remote learning day can pick up free Grab-and-Go meals from whatever school they choose with a guardian.
  + There will also be 200 Grab-and-Go across NYC open for all New Yorkers from 3-5pm. To find a location, use the [website lookup tool](https://nyc-oem.maps.arcgis.com/apps/webappviewer/index.html?id=d781ef8a46cf417dbbfaf28f3b902ac4) or text “NYCFOOD” or “COMIDA” to 877-877.
* [NYC COVID-19 Emergency Food Distribution](https://www1.nyc.gov/assets/dsny/contact/services/COVID-19FoodAssistance.shtml) - Find every resource that NYC is offering to ensure every New Yorker has access to the food they need. Find free food, learn to cook at home, find ways to donate, and more.
* [Call or text the Lemontree Food Helpline](https://www.foodhelpline.org/) for help finding the closest food pantry, applying for SNAP, and more. Your call will be answered by a real person, not an automated machine, and they'll connect you with the best resources available. They're open 10AM-6PM, every day of the week. Text FOOD to 90847, or call 888-489-7212 to get help now.
* [ACCESS HRA](https://a069-access.nyc.gov/accesshra/) - Apply for the Supplemental Nutrition Assistance Program (SNAP/food stamps) and cash assistance.
  + [ACCESSNYC](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Faccess.nyc.gov%2F&data=02%7C01%7C%7Cd400be16877945521ee008d7dbd58e39%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637219582572582973&sdata=8IkCXh20VGiRNnoxLLsx6K1yevTZ46h%2BysWl%2BifsgI0%3D&reserved=0) - City-run portal for NYC residents to determine their eligibility for more than 30 economic programs and benefits, including food programs such as SNAP and WIC.
* [NYC Neighborhood Food Resource Guides](https://www.nycfoodpolicy.org/coronavirus-nyc-food-reports) - Hunter College’s Food Policy Center created a food resource guide for every NYC neighborhood. Each resource guide includes information related to food access within the community, such as the location and hours of food pantries, meals for students and seniors during this time, delivery services for people with disabilities, and resources for immigrants.
* [Foodbank NYC](https://www.foodbanknyc.org/get-help/) - Search the map to find a soup kitchen, food pantry, senior center, or SNAP enrollment site near you. The map lists providers with “grab and go” meals and pantry bags to minimize the risk of exposure.
* [NYC Soup Kitchens and Food Pantries](https://docs.google.com/spreadsheets/u/1/d/11sRdUqjlWg7gqZBNVq87Y7Hnfrf4s3fBnbANoxeWUSI/htmlview?fbclid=IwAR3lOejUovp7d7lfnCOY053wEqH3Cr71C9L80IqppTlkvYiuQ49bvBY_fCw&urp=gmail_link) - Find soup kitchens and food pantries by borough.
* Emergency Food Hotline - If you are in need of emergency food access, please call the Emergency Food Hotline at (866) 888-8777 or dial 311. You will be provided with hours of operation and directions to the nearest food pantries and community kitchens.
* [NYC Department for the Aging](https://www1.nyc.gov/site/dfta/services/senior-centers.page) - Senior centers are open for outdoor programming and serves lunch daily. You can also call Aging Connect at 212-AGING-NYC (212-244-6469) or 311.
* [Invisible Hands](https://www.invisiblehandsdeliver.com/request-a-delivery) - Request a delivery through Invisible Hands. Volunteers are delivering groceries and supplies to the most at-risk community members facing COVID-19.
* [Home-delivered meals program](https://cv19engagementportal.cityofnewyork.us/?emci=c801bc66-d46e-ea11-a94c-00155d03b1e8&emdi=1965cc81-d96e-ea11-a94c-00155d03b1e8&ceid=9866312#/display/5e7555117ad6750216160409) - NYC is assisting New Yorkers during the COVID-19 crisis by delivering meals to those who cannot access food themselves. [The application for food delivery assistance is here](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.ngpvan.com%2Fk%2F16503181%2F175358208%2F-1142051035%3Fnvep%3Dew0KICAiVGVuYW50VXJpIjogIm5ncHZhbjovL3Zhbi9OR1AvTkdQMDIvMS82NjA4MyIsDQogICJEaXN0cmlidXRpb25VbmlxdWVJZCI6ICIxOTY1Y2M4MS1kOTZlLWVhMTEtYTk0Yy0wMDE1NWQwM2IxZTgiLA0KICAiRW1haWxBZGRyZXNzIjogIm1ncmFoYW1AZmlmdGhhdmUub3JnIg0KfQ%253D%253D%26hmac%3DIF2ldLkQEG7Bw_ecyoESE2qD80S-TWAheteSBKd4FDI%3D%26emci%3Dc801bc66-d46e-ea11-a94c-00155d03b1e8%26emdi%3D1965cc81-d96e-ea11-a94c-00155d03b1e8%26ceid%3D9866312%23%2Fdisplay%2F5e7555117ad6750216160409&data=02%7C01%7C%7C3c118e1cb4f64c7c3b0d08d7d0fd80c3%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637207659525684022&sdata=s5wx7Y2Xo6584E6csPctT11DiLqn%2FG5tzNfNkkljDZU%3D&reserved=0). To deliver the meals, the NYC Taxi & Limousine Commission will be hiring licensed TLC drivers. [The application to become a driver in the programs is here](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.ngpvan.com%2Fk%2F16503182%2F175358209%2F560014021%3Fupn%3D-2Fr6MDT3BlhFnI2pJUK3toOqYCzXTn4DpszkJhPH-2BGfPXCVCT0YqNF8TmcdekyHfj-2FQ8NdiLVnN4iiWpuph0A6ODKPGmOI5CgPpR2OED-2FpmlP3EjoPTWqW-2B92KktFeu87c_KN_0bZNuohzDy-2FXYQ6l6lLgbMrbjv1uFpiC6rbO33m8OgW-2B3bZj6dbS4-2FYJaAv84Q54aq-2FNx4rwcL0jbleqaGFky8-2BXV3QHhfwsHmZJceAOZiOs-2BVP36wkZxESB8oiFpFq-2FdexLvrNowg1Q5-2BOfK5p4tvjxfdbzBSdNDWkHULdHRFsHqJWckUYHotc4YFLxo-2FLr7hrGIL36qcR7liwY-2BJ3c-2FKI4pmM-2B0xTvAygXRg1yn5-2B-2B6SHJ3nsswAWr45w5KMieUycMrEKKVqsOK-2Fys4-2FFzt-2BrklYupIXFX9wgzQ36y-2FPMRmmJwSCgmmze4pv1g54e9WUsE3-2FOi4AGhNiBBM5I64yBbAlA9Q7dfsDA7dCzw3yEs9qu2TqpAM-2Bhf6x26BF5GU5wOv8GdC-2B-2BypJWfkFWHRhOuUW5RPruMCKpyk0MytrWte0S4h83LJfLpgSoULMgrwjzk6-2FmFgSgmfr7sbrdjM9buywrm9FVo-2BaMnJ0OQLWfuYgm6NGG5e-2Bg88cWG7bXb1L6IVTcU3ZY7QdBEQte5OxMTRNoLN0hxDT3UQBXsLe4-3D%26nvep%3Dew0KICAiVGVuYW50VXJpIjogIm5ncHZhbjovL3Zhbi9OR1AvTkdQMDIvMS82NjA4MyIsDQogICJEaXN0cmlidXRpb25VbmlxdWVJZCI6ICIxOTY1Y2M4MS1kOTZlLWVhMTEtYTk0Yy0wMDE1NWQwM2IxZTgiLA0KICAiRW1haWxBZGRyZXNzIjogIm1ncmFoYW1AZmlmdGhhdmUub3JnIg0KfQ%253D%253D%26hmac%3DIF2ldLkQEG7Bw_ecyoESE2qD80S-TWAheteSBKd4FDI%3D%26emci%3Dc801bc66-d46e-ea11-a94c-00155d03b1e8%26emdi%3D1965cc81-d96e-ea11-a94c-00155d03b1e8%26ceid%3D9866312&data=02%7C01%7C%7C3c118e1cb4f64c7c3b0d08d7d0fd80c3%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637207659525694014&sdata=Z%2FbSZyyClV6yndtEclpG0M68%2BwOGCbJJN%2BE9eutdpuU%3D&reserved=0).
* [Citymeals on Wheels](https://www.citymeals.org/get-meals) - Apply to receive meals if you are 60 years of age or older, unable to prepare nutritious meals or have no one to do so for you, are physically or mentally incapacitated and in need of some assistance, and are able to live safely at home if services are provided to you.
* [Meals on Wheels](https://www.mealsonwheelsamerica.org/) - In response to the coronavirus crisis, this program is giving home-delivered meals to the elderly. The meals are nutritious and shelf stable.
* [Free dog and cat food](http://animalalliancenyc.org/needhelp/food.htm) - NYC pet owners affected by COVID-19 can get free dog and cat food through NYC’s pet food distribution center.

**Health**

* **Health Insurance**
  + [ACCESS HRA](https://a069-access.nyc.gov/accesshra/) - Apply for Medicaid.
    - [ACCESSNYC](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Faccess.nyc.gov%2F&data=02%7C01%7C%7Cd400be16877945521ee008d7dbd58e39%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637219582572582973&sdata=8IkCXh20VGiRNnoxLLsx6K1yevTZ46h%2BysWl%2BifsgI0%3D&reserved=0) - City-run portal for NYC residents to determine their eligibility for more than 30 economic programs and benefits.
  + [NY State of Health](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.ngpvan.com%2Fk%2F16698821%2F177632985%2F1219784563%3Fnvep%3Dew0KICAiVGVuYW50VXJpIjogIm5ncHZhbjovL3Zhbi9OR1AvTkdQMDIvMS82NjA4MyIsDQogICJEaXN0cmlidXRpb25VbmlxdWVJZCI6ICJmYWI4ZDg3Zi1lMDcyLWVhMTEtYTk0Yy0wMDE1NWQwM2IxZTgiLA0KICAiRW1haWxBZGRyZXNzIjogIm1ncmFoYW1AZmlmdGhhdmUub3JnIg0KfQ%253D%253D%26hmac%3DOBEi0EtCiig9TCarh94bycL8vNMY2XuoLtIyg8ArpCs%3D%26emci%3D17b420ca-dd72-ea11-a94c-00155d03b1e8%26emdi%3Dfab8d87f-e072-ea11-a94c-00155d03b1e8%26ceid%3D9866312&data=02%7C01%7C%7Ce155e90e4b3d4ee7c6b308d7d50474d0%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637212087439964040&sdata=0DJEz3J5dvh3kc5NA1CPOH8A%2BF3dDMKdAxF75dRuVY8%3D&reserved=0) - Enroll in health insurance.
  + [GetCoveredNYC](https://www1.nyc.gov/nyc-resources/get-covered.page) - GetCoveredNYC helps New Yorkers enroll in health insurance with dedicated specialists who can assist you in your language.
    - Option 1: Complete the [online form](https://www1.nyc.gov/nyc-resources/get-covered.page)
    - Option 2: Call 311
    - Option 3: Text CoveredNYC (SeguroNYC en Español) to 877-877
  + [Department for the Aging Health Insurance Assistance](https://www1.nyc.gov/site/dfta/services/health-insurance-assistance.page) - Do you have questions about Medicare? Confused about which plan is right for you? The Health Insurance Information, Counseling, and Assistance Program (HIICAP) is a free Department for the Aging resource for questions about Medicare programs.
  + [NYC Care](https://www.nyccare.nyc/) - NYC Care is a health care access program that guarantees low-cost and no-cost services to New Yorkers who do not qualify for or cannot afford health insurance. All NYC Care services are provided through NYC Health + Hospitals. Note: NYC Care is not an insurance plan. It is a health care access program that guarantees services offered by NYC Health + Hospitals to New Yorkers who do not qualify for insurance or are unable to afford insurance.
* **Mental Health**
  + [National Suicide Prevention Lifeline](https://suicidepreventionlifeline.org/) - Call 1-800-273-8255. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.
  + [NYC Well](https://nycwell.cityofnewyork.us/en/) - NYC’s free, confidential support, crisis intervention, and information and referral service for anyone seeking help for mental health and/or substance misuse concerns, available 24 hours a day, 7 days a week. NYC Well is staffed by trained professionals who can help you find the services that best meet your needs.
    - Call NYC Well at 1-888-NYC-WELL (1-888-692-9355)
      * English: Press 2
      * Español: Press 3
      * 中文: Press 4
      * Interpreters are available for 200+ languages. Stay on the line, and you will be connected with a counselor who can connect you to translator services.
    - Text WELL to 65173
      * English: When prompted text 1
      * Español: When prompted text 2
      * 中文: When prompted text 3
    - If you need support and prefer to chat, [click here to chat now](https://nycwell.cityofnewyork.us/en/get-help-now/chat-with-a-counselor-now/).
  + [New York State Office of Mental Health Emotional Support Line](https://omh.ny.gov/omhweb/covid-19-resources.html) - Call 1-844-863-9314. The Emotional Support Line provides free and confidential support, helping callers experiencing increased anxiety due to the coronavirus emergency. The Help Line is staffed by volunteers, including mental health professionals, who have received training in crisis counseling.
  + [New York State Crisis Text Line](https://omh.ny.gov/omhweb/suicide_prevention/cp.html) - Text GOT5 to 741741. New York State has partnered with Crisis Text Line, an anonymous texting service available 24/7.
  + [Trans Lifeline](https://www.translifeline.org/) - Call 877-565-8860. Trans Lifeline is a trans-led organization that connects trans people to the community, support, and resources they need to survive and thrive.
  + [Mission: VetCheck](https://thrivenyc.cityofnewyork.us/mission-vetcheck) - During the COVID-19 crisis, veterans are making supportive check-in calls to other veterans through Mission: VetCheck. A collaboration between the NYC Department of Veterans’ Services, the Mayor’s Office of ThriveNYC, and veteran-serving organizations, these calls provide veterans with information about how to access vital public services, including free meals, COVID-19 test sites locations, and mental health resources. Request a check-in for yourself or someone you know, sign up to volunteer, and view resources for veterans on the website.
  + [At-Home Mental Health Resource List Google Document](https://docs.google.com/document/d/1GKVvUOq7LXV3rww4ndgHyWFuUugE-w_MnTlalhUqgAw/edit?emci=c801bc66-d46e-ea11-a94c-00155d03b1e8&emdi=1965cc81-d96e-ea11-a94c-00155d03b1e8&ceid=9866312) - Resources for managing stress and anxiety, accessing teletherapy and support groups, and other forms of support.
* **Survivors of Domestic Violence**
  + [National Domestic Violence Hotline](https://www.thehotline.org/) - Call 1-800-799-7233, or text “LOVEIS” to 1-866-331-9474, or visit thehotline.org. Operating around the clock, seven days a week, confidential and free of cost, the National Domestic Violence Hotline provides lifesaving tools and immediate support to enable victims to find safety and live lives free of abuse. Callers to the Hotline can expect highly trained, experienced advocates to offer compassionate support, crisis intervention information, educational services, and referral services in more than 200 languages. Visitors to this site can find information about domestic violence, online instructional materials, safety planning, local resources, and ways to support the organization.
  + [NYC Family Justice Center](https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page) facilities are temporarily closed but services remain available by phone, such as immediate safety planning, shelter assistance, and other resources.
    - Call 311 to be connected to the nearest NYC Family Justice Center
    - Call [NYC's 24-hour Domestic Violence Hotline](https://www1.nyc.gov/site/hra/help/domestic-violence-support.page) at 1-800-621-4673 for immediate safety planning, shelter assistance, and other resources. TTY: 800-810-7444
    - Find resources and support in NYC by searching the [NYC HOPE Resource Directory](https://www1.nyc.gov/nychope/site/page/home)
    - For emergencies, call 911.
  + [NYC’s Family Courts](http://ww2.nycourts.gov/coronavirus-and-new-york-city-family-court-29611#:~:text=The%20New%20York%20City%20Family%20Court%2C%20having%20closed%20its%20courthouse,adjudicate%20essential%20and%20emergency%20matters) are closed but hearing cases virtually. For additional information, see the website or contact the NYC Family Court by email at NYFCInquiry@nycourts.gov or by phone at 646-386-5299.
  + [Met Council Family Violence Services](https://www.metcouncil.org/familyviolence) - Text the Met Council’s secure texting platform at 917-540-0225, or call 212-453-9618, or email [family@metcouncil.org](mailto:family@metcouncil.org).

**Childcare & Educational Resources**

* **2021-2022 School Year**
  + [The 2021-2022 school year](https://abc7ny.com/new-york-city-schools-no-more-snow-days-election-day-remote-learning/10578503/) will begin September 13, 2021. [Classes will be completely in-person with no option for remote learning.](https://abcnews.go.com/US/york-city-eliminates-remote-option-school-year/story?id=77871324)
    - Election Day will be a remote learning day for students. Students will also be off October 11, 2021 for Indigenous Peoples Day and June 20, 2022 for Juneteenth.
    - There will not be snow days but students will shift to remote learning on severe weather days.
* **Educational Resources**
  + [Students or parents/guardians can pick up meals](https://www.schools.nyc.gov/school-life/food/take-out-meals) for students from 9:00am to noon every day. No registration or ID required.
  + [If you need to request a device](https://www.schools.nyc.gov/learning/learn-at-home/technical-tools-and-support/ipads-and-laptops/ipad-requests) for a student visit schools.nyc.gov/devices call 718-935-5100 and press 5 if you need assistance.
  + [Parent University](https://parentu.schools.nyc/) – Parents can register for free trainings on a variety of topics including adult education, student social emotional learning and special education.
  + [NYC Schools](https://www.schools.nyc.gov/) - Find up-to-date information on NYC public schools.
  + [Activities for Students](https://www.schools.nyc.gov/learn-at-home/activities-for-students) *-* NYC DOE’s supplementary learning resources for students.
  + [Early Childhood Learning resource page](https://docs.google.com/document/d/1083ldawKV9ZPzlECXq1V8vVgToH-mQwaknzCcoSa1Ic/edit)
  + [Discover at Home resource page](https://docs.google.com/document/d/19A3QGO1ThOJTdsdm-vffONqTx6NjsaJ42F_vi2ZMNMw/edit) - Find museums and zoos, arts and crafts, theater, physical activity, and activities and educational enrichment for all.
  + [Academic Subjects resource page](https://docs.google.com/document/d/19Zwc0s4aKraZROFUxh4k-2gFVkuikUXaxbCynQcyagI/edit) - Find English and language arts activities, access books, social studies activities, math activities, science activities, computer science activities, activities and educational enrichment for all.
  + [Dial-a-Teacher](https://tutor.dialateacher.org/) - Access a homework help line for students, run by classroom teachers. Visit tutor.dialateacher.org, fill out the form, and get a call from a teacher. Students in 1st-5th grade can use this service, Mondays through Thursdays, 4 - 7 PM, when school is in session.
  + [Scholastic Learn From Home](https://classroommagazines.scholastic.com/support/learnathome.html)
  + [New York Public Library Free Online Tutoring](https://www.nypl.org/about/remote-resources/kids-and-teens/homework-help-brainfuse)
  + [STEM Online Courses from Mouse](https://mouse.org/join)
  + [Brooklyn Public Library Remote Resources](https://www.bklynlibrary.org/coronavirus/virtual-resources)
  + [New York Public Library Remote Resources](https://www.nypl.org/about/remote-resources)
  + [Common Sense Media: Free Online Activities](https://www.commonsensemedia.org/espanol/blog/actividades-y-eventos-gratuitos-para-hacer-con-los-ninos-en-casa)
  + [Amazing Educational Resources](http://amazingeducationalresources.com/)
  + [Amazon Audible Audiobooks](https://stories.audible.com/start-listen)
* **Educational Resources for Parents**
  + [Resources for Parents during COVID-19 School Closures](https://council.nyc.gov/brad-lander/2020/03/21/resources-for-parents-during-covid-19-school-closures/?emci=602ffe3f-687b-ea11-a94c-00155d03b1e8&emdi=0195481c-6a7b-ea11-a94c-00155d03b1e8&ceid=9866312) in [English](https://docs.google.com/document/d/1FZGH2wZjPqsKm5kzp5HfWc5wyCfOKiPqkDph5Dhp_t0/edit?emci=602ffe3f-687b-ea11-a94c-00155d03b1e8&emdi=0195481c-6a7b-ea11-a94c-00155d03b1e8&ceid=9866312#bookmark=id.xbj16wdrk1vb), [Spanish / Español](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.ngpvan.com%2Fk%2F17105507%2F182502367%2F1795998338%3Fnvep%3Dew0KICAiVGVuYW50VXJpIjogIm5ncHZhbjovL3Zhbi9OR1AvTkdQMDIvMS82NjA4MyIsDQogICJEaXN0cmlidXRpb25VbmlxdWVJZCI6ICIwMTk1NDgxYy02YTdiLWVhMTEtYTk0Yy0wMDE1NWQwM2IxZTgiLA0KICAiRW1haWxBZGRyZXNzIjogIm1ncmFoYW1AZmlmdGhhdmUub3JnIg0KfQ%253D%253D%26hmac%3DmLt-X40_E_FWwOgvonnZmT3Md_XaA0dnbzUuDsBehdQ%3D%26emci%3D602ffe3f-687b-ea11-a94c-00155d03b1e8%26emdi%3D0195481c-6a7b-ea11-a94c-00155d03b1e8%26ceid%3D9866312%23bookmark%3Did.98hu25kht46i&data=02%7C01%7C%7Cb1226214addf4e591b9508d7dd8e0cd9%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637221474491516773&sdata=OREdiL8tNL5KMf0v5bFtB7tDra9s5zUFZz4L0GPS0o8%3D&reserved=0), [Mandarin / 中文](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.ngpvan.com%2Fk%2F17105508%2F182502368%2F1795998338%3Fnvep%3Dew0KICAiVGVuYW50VXJpIjogIm5ncHZhbjovL3Zhbi9OR1AvTkdQMDIvMS82NjA4MyIsDQogICJEaXN0cmlidXRpb25VbmlxdWVJZCI6ICIwMTk1NDgxYy02YTdiLWVhMTEtYTk0Yy0wMDE1NWQwM2IxZTgiLA0KICAiRW1haWxBZGRyZXNzIjogIm1ncmFoYW1AZmlmdGhhdmUub3JnIg0KfQ%253D%253D%26hmac%3DmLt-X40_E_FWwOgvonnZmT3Md_XaA0dnbzUuDsBehdQ%3D%26emci%3D602ffe3f-687b-ea11-a94c-00155d03b1e8%26emdi%3D0195481c-6a7b-ea11-a94c-00155d03b1e8%26ceid%3D9866312%23bookmark%3Did.kbo8fv1hb634&data=02%7C01%7C%7Cb1226214addf4e591b9508d7dd8e0cd9%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637221474491526768&sdata=LNsOJqYOWXeR3h6eZKtRq0V2kWZ9iEUn2rPy1Iw8ieQ%3D&reserved=0)
  + [Parent translation and tech assistance](https://www.parentvolunteers.nyc/?emci=f1621595-ef83-ea11-a94c-00155d03b1e8&emdi=8b5255ad-f183-ea11-a94c-00155d03b1e8&ceid=9866312) - Parent Volunteers NYC is a group of parents who have organized to provide language and technology assistance to fellow parents.
  + [Free tutoring](https://www.edumatenyc.org/?emci=f1621595-ef83-ea11-a94c-00155d03b1e8&emdi=8b5255ad-f183-ea11-a94c-00155d03b1e8&ceid=9866312) - College students are providing free tutoring assistance to NYC K-12 students from low-income households, homeless students, undocumented students, English language learners, students with special educational needs and/or disabilities, and any others who face disproportionate barriers to accessing education during this pandemic.

**Resources for the AAPI Community and Allies**

* [Report a bias or discrimination](https://www.ny.gov/content/hate-crime-report-incident) incident to the NYPD - If you experienced or witnessed bias-motivated threats, harassment or discrimination call 1-888-392-3644 or text “HATE” to 81336.
* [Request a SafeWalk](https://safewalx.com/en/requestsafewalk/) for a free, volunteering presence to walk with you to your location if you are feeling unsafe. Fill out the Google Form when you need a SafeWalk.
* [Bystander training](https://www.ihollaback.org/bystanderintervention/) **–** Bystander intervention training to stop anti-Asian harassment.
* [Report a hate incident](https://stopaapihate.org/reportincident/) to Stop AAPI Hate – Victims of hate harassment can report their experience to Stop AAPI Hate which is recording the prevalence of anti-Asian hate. Resources available in 12 languages.
* [Read Stop AAPI Hate reports about the rise of anti-Asian rhetoric and hate incidents](https://stopaapihate.org/reports/).
* Donate to AAPI centered organizations:
  + [CAAAV](https://caaav.ourpowerbase.net/civicrm/contribute/transact?reset=1&id=2) - builds grassroots power across low-income Asian immigrant and refugee communities in New York City to address the problems in our communities, target their root causes, and enact institutional change for racial, gender, and economic justice.
  + [Red Canary Song](https://www.redcanarysong.net/) – a grassroots collective of Asian and migrant sex workers fighting for full decriminalization.
  + [Asian American Federation](https://www.classy.org/give/253719/#!/donation/checkout) – Since 1989 the Asian American Federation has represented the collective interests of Asian New Yorkers in areas like mental health, economic development and civic engagement. During the COVID-19 crisis, the Federation has given directly to the community.
  + [Chinese-American Planning Council](https://www.cpc-nyc.org/campaigns/donation-chinese-american-planning-council-inc) - Promotes the social and economic empowerment of Chinese American, immigrant and low-income communities.
  + [Asian Americans for Equality](https://www.aafe.org/donate) - advances racial, social and economic justice for Asian Americans and other systematically disadvantaged communities through community development, social services and creating affordable rental units.

**Financial Help for Individuals & Small Businesses**

* **Government Supports**
  + [The Fair Fares NYC program](https://a069-access.nyc.gov/accesshra/fairfares) allows New Yorkers to receive a 50% discount on subway and bus fares.
  + [NYC’s Department of Small Business Services](https://www1.nyc.gov/site/sbs/businesses/covid19-business-outreach.page) - View resources and sign up for upcoming [webinars](https://www.eventbrite.com/o/nyc-department-of-small-business-services-5423713077).
  + [NY State Department of Labor Shared Work Program](https://www.labor.ny.gov/ui/employerinfo/shared-work-program.shtm) - The program allows employers to keep trained employees and avoid layoffs by allowing staff members to receive partial Unemployment Insurance benefits while working reduced hours. The Shared Work Program helps keep trained, productive employees on the job during temporary business downturns, meaning New York businesses can gear up quickly when conditions improve, and New York workers get to stay on the job. Full-time, part-time and seasonal employees are eligible.
  + [Coronavirus Tax Relief and Economic Impact Payments](https://www.irs.gov/coronavirus-tax-relief-and-economic-impact-payments) - The IRS is offering tax help for taxpayers, businesses, tax-exempt organizations and others – including health plans – affected by COVID-19.
  + [Coronavirus and Forbearance Info for Students, Borrowers, and Parents](https://studentaid.gov/announcements-events/coronavirus) - US Department of Education Federal Student Aid website with student loan information related to the CARES Act. To provide relief to student loan borrowers during the COVID-19 national emergency, federal student loan borrowers are automatically being placed in an administrative forbearance, which allows you to temporarily stop making your monthly loan payment. This suspension of payments will last until 09/30/21, but you can still make payments if you choose. Read the [borrower Q&As](https://studentaid.gov/announcements-events/coronavirus#borrower-questions) to learn more.
  + [Brooklyn Chamber of Commerce](https://www.brooklynchamber.com/covid-19/) - Find information and guidance by industry about NYC reopening and resources for small businesses.
  + [Bring Back Brooklyn Fund](https://fundrazr.com/BCC-BringBrooklynBack?ref=ab_48xd2f_ab_A2yp1VqkdBVA2yp1VqkdBV) - This Fund will provide no-interest, recovery loans of $500 - $30,000 to help local small businesses recover from COVID-19.
* **Relief Funds for Workers**
  + [One Fair Wage Emergency Coronavirus Tipped and Service Worker Support Fund](https://ofwemergencyfund.org/)
  + [Arts Administrators of Color Network](https://veralistcenter.us3.list-manage.com/track/click?u=8617dcf7e2c00721d554253ec&id=34d9ad67ef&e=e830a21dea)
* **Relief Funds for Restaurant Workers & Bartenders**
  + [RWCF’s Restaurant Workers COVID-19 Crisis Relief Fund](https://www.restaurantworkerscf.org/covid19faq)
  + [Restaurant Opportunities Centers United Crisis Relief Fund](https://rocunited.org/relief/?ceid=8648&emci=81616fb5-a668-ea11-a94c-00155d03b5dd&emdi=a71743ac-ab68-ea11-a94c-00155d03b5dd)
  + [LEE Initiative Restaurant Workers Relief Program](https://leeinitiative.org/)

**Volunteer, Donations, & Mutual Aid**

* **Volunteer**
  + [New York Cares](https://www.newyorkcares.org/)- New York Cares is working with city agencies and community partners to assess our response to those most impacted by COVID-19. If you would like to volunteer with projects addressing COVID-19, please sign up.
  + [NYC’s Medical Reserve](https://www1.nyc.gov/site/helpnownyc/index.page) - Retired or non-practicing healthcare professionals can sign up for NYC’s medical reserve.
  + [Invisible Hands](https://www.invisiblehandsdeliver.com/volunteer) - Sign up to volunteer through Invisible Hands. Volunteers are delivering groceries and supplies to the most at-risk community members facing COVID-19.
  + [Sign up to make calls with The Neighbor Network](https://theneighbornetwork.org/p/sign-up) - The Neighbor Network matches volunteers with seniors to call in NYC during the COVID-19 crisis. These regular calls help to fight social isolation, connect older New Yorkers with the resources they need, and build relationships that will bring joy and comfort to seniors and volunteers alike.
* **Donations**
  + Donate medical supplies to [New York State](https://esd.ny.gov/guidelines-covid-19-medical-supplies).
  + Have a prepaid MetroCard you aren’t using? Sign up [here](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.ngpvan.com%2Fk%2F16600318%2F176517135%2F1975774466%3Ffbclid%3DIwAR2QeLgzP0GRm-fNkw8DqjnGfLJqsqiFmbw1vmzXAoC4TxKYGNFYxaf5kqc%26nvep%3Dew0KICAiVGVuYW50VXJpIjogIm5ncHZhbjovL3Zhbi9OR1AvTkdQMDIvMS82NjA4MyIsDQogICJEaXN0cmlidXRpb25VbmlxdWVJZCI6ICJjM2I2MmMyOC1lZjcwLWVhMTEtYTk0Yy0wMDE1NWQwM2IxZTgiLA0KICAiRW1haWxBZGRyZXNzIjogIm1ncmFoYW1AZmlmdGhhdmUub3JnIg0KfQ%253D%253D%26hmac%3DnuwUYKVRhaqjy_UwfasGP6rJESCsOLpGGuekdISutqE%3D%26emci%3D2ad4cacb-7b70-ea11-a94c-00155d03b1e8%26emdi%3Dc3b62c28-ef70-ea11-a94c-00155d03b1e8%26ceid%3D9866312%23gid%3D0&data=02%7C01%7C%7Cdbd8cc5c523b4beee56608d7d3131cb3%7C123ac33170254038b99756801e9b44c0%7C0%7C0%7C637209951353544753&sdata=sc%2BAGcOOgFCipiSEbYc%2FGrQpuXAO%2FwrwnDBnIa7rVyY%3D&reserved=0) to give your MetroCard to an essential worker.
  + [Transportation Alternatives Bike Match](https://transalt.org/bikematch) - If you have a bike to donate or need a bike, fill out the form, and they will match you.
  + [The New York Blood Center](https://www.nybc.org/) - If you’re healthy and able to visit a donor center or blood drive, you can make an appointment to donate blood.
  + [Fund for Public Health NYC: Epidemics Fund](https://fphnyc.org/donate-epidemics/) - All funds raised through the Epidemics Fund will be directed towards critical emerging needs identified by the Health Department to fight the COVID-19 outbreak.
* **Mutual Aid**
  + [NYC Mutual Aid Groups](https://mutualaid.nyc/groups/) - Find a mutual aid group for your neighborhood in NYC. You can request assistance or sign up to volunteer.
  + [NYC United Against Coronavirus](https://docs.google.com/document/d/18WYGoVlJuXYc3QFN1RABnARZlwDG3aLQsnNokl1KhZQ/preview) - Citywide mutual aid effort made up of local neighborhood groups of volunteers. This resource guide provides contacts and resources to childcare, food, relief funds, housing, utilities, mental health support, organizing and advocacy efforts, and more. Translations available in:
    - [Español (Spanish)](http://bit.ly/nyccoronavirus-es)
    - [한국어 (Korean)](http://bit.ly/nyccoronavirus-kr)
    - [繁體中文 (Mandarin - traditional)](http://bit.ly/nyccoronavirus-zht)
    - [日本語 (Japanese)](http://bit.ly/nyccoronavirus-jp)

**Undocumented People**

* [COVID-19 Resource Guide for Immigrants](https://www1.nyc.gov/site/immigrants/help/city-services/resources-for-immigrant-communities-during-covid-19-pandemic.page) - NYC Mayor’s Office put out a resource guide on a variety of topics specifically for immigrant communities during the COVID-19 pandemic.
* [New York State Youth Leadership Council Resource Guide](https://docs.google.com/document/d/1qilwSmaqELoyPc9-a1ka82aXAq3HDlWvbYEzwsKNNL0/edit) - This is a live document of resources in NYC around COVID-19 support efforts, prioritizing resources open to undocumented people. Find resources in English, Spanish, and Portuguese.
* [COVID-19 Resources for Undocumented Communities](https://docs.google.com/spreadsheets/u/1/d/18p9OSlLpSYanIoUC-gEbhVbRMYVUfw4wyrixa9ekGdc/htmlview)/[COVID-19 Recursos para Comunidades Indocumentadas](https://docs.google.com/spreadsheets/u/1/d/18p9OSlLpSYanIoUC-gEbhVbRMYVUfw4wyrixa9ekGdc/htmlview) - National and local COVID-19 resources for undocumented communities, a continuously updated crowd-sourced Google document.
* [New York Immigration Coalition](https://www.nyic.org/our-work/campaigns/responding-to-covid-19-new-york-united-campaign/covid-19-community-resources/) - Has one-page fact sheets in multiple languages about the impact of COVID-19 on immigrant communities.
* [ActionNYC](https://www1.nyc.gov/site/immigrants/help/legal-services/actionnyc.page) - ActionNYC is for every immigrant New Yorker. It offers free, safe immigration legal help in a network of trusted community organizations and schools. ActionNYC provides the following services: Free legal screenings to find out if you qualify for any immigration benefit, free legal help from an experienced attorney or accredited representative for a range of cases, including: citizenship, green card applications and renewals, Deferred Action for Childhood Arrivals (DACA), Temporary Protected Status (TPS). You must make an appointment to receive services. To make an appointment, call 1-800-354-0365 between 9AM - 6PM, Monday - Friday or call 311 and say “ActionNYC”

#### [CUNY Citizenship Now! Legal Hotline](https://www1.cuny.edu/sites/citizenship-now/) - CUNY Citizenship Now! provides free, high quality, and confidential immigration law services to help individuals and families on their path to U.S. citizenship. Call 646-664-9400 and leave a message, or text 929-334-3784.

**Legal Assistance**

* [New York Legal Assistance Group (NYLAG) Resources](https://www.nylag.org/covid19/) - Find legal resources for unemployment, housing, employee rights, public benefits, and consumer debt. Call the [hotline](https://www.nylag.org/hotline/) from 7am-1pm, Monday - Friday at 929-356-9582.
* [The Legal Aid Society](https://www.legalaidnyc.org/get-help/covid-19/covid-19-information-for-clients/) - Clients in need of assistance can call 212-577-3300. Indicate you need legal assistance and your call will be forwarded to an operator who will assist you.
* [Brooklyn Legal Services](https://bka.org/) - Current clients should contact their advocate directly. If you are not a current client and are seeking help with a legal issue, call (718)-487-2300 Monday through Friday from 9 AM - 5 PM. You can also email [info@bka.org](mailto:info@bka.org) for assistance. If you leave a message or send an email, include your name, phone number, email address (if you have one), and a brief description of your legal issue or question.
* [New York State Court System’s Coronavirus Hotline](https://www.nycourts.gov/) - Call (833) 503-0447, available 24/7.
* [NYC Financial Justice Hotline](https://www.neweconomynyc.org/resource/nyc-financial-justice-hotline/) - If you are a low-income NYC resident with a lawsuit, judgment, frozen bank account, wage garnishment, or other debt collection issue, please call our main number, 212-680-5100, dial extension 200, and leave a voicemail with your name, phone number, and a brief description of your situation, including whether you have a frozen bank account or wage garnishment. You may also email hotline@neweconomynyc.org with the same information.
* [VOLS Legal Hotline](https://volsprobono.org/) - VOLS harnesses the power of New York City’s legal community and neighborhood-based groups to provide free, civil legal services when and where they are needed most.
  + Main VOLS Office: (212) 966-4400
  + Small Businesses/VOLS Microenterprise Project: (347) 521-5729
  + Senior/VOLS Elderly Project: (347) 521-5704
  + Older Veterans/VOLS Veterans Initiative: (347) 521-5725
  + Immigrant Youth/VOLS Immigration Project: (347) 521-5722
  + Unemployed Workers/VOLS Unemployed Workers Project: (347) 521-5720
* [Housing Court Answers](http://housingcourtanswers.org/) - Call (212) 962-4795. Housing Court Answers hotline will be operating from Monday through Friday 9 AM - 5 pm. They can assist with housing court and housing court procedures, landlord & tenant rules and regulations, enforcement of housing code violations, referrals for free legal help, referrals to community organizations that help with housing problems.

**Multilingual Resources**

#### **Collections of Multilingual Resources**

* + [NYC Department of Health COVID-19 Website](https://www1.nyc.gov/site/doh/covid/covid-19-main.page)
  + [COVID-19 Health Literacy Project (30+ Languages)](https://covid19healthliteracyproject.com/?fbclid=IwAR1Gn0zSK6KBBFinpyvhOgP-llLpYy7lIk8_TWEdzjFJOQ2NaP7TcfowN8k#languages)
  + [Comprehensive information on COVID 19 (50+ languages)](https://drive.google.com/drive/folders/1KmaFpW-NFoKy8_D0JrNKpUsNb15MFkSk)
  + [Switchboard – Office of Refugee Resettlement (30+ Languages)](https://switchboardta.org/blog/a-round-up-of-multilingual-resources-on-covid-19/?fbclid=IwAR1x5fbKjk8tR6BHUEhUeIfNx3J5ItulGxA4JoahlHJ3xG38KQDiA94Wlxg&mkt_tok=eyJpIjoiWXprMk5EZzFZelV6T0RFMyIsInQiOiJYMTVnbWI1S2VjR1ZldE5CMU1SUDBFNEs3RWlFb0tZdVFBb3NTbXJ2Y0tnSkF5dks4RkFlb0h4SGNtU1ZRc2RCbGp3aHZsXC9rcTdNd1VEaWYxb2VQR05ISnpIK3hJK0s0TzBNWUJHeVwvTkdoQUVrY3VucERJXC95bkVnWE56VWZmRCJ9)
  + [Resources in Indigenous Languages & Dialects](https://docs.google.com/document/d/1LrbRMvo8A7uv-GMIMfUwS4Do8OWoBKrKpkngeG7xeMg/edit)
  + [New York Immigration Coalition: COVID-19 Community Resources](https://www.nyic.org/our-work/campaigns/responding-to-covid-19-new-york-united-campaign/covid-19-community-resources/)
  + [NYC Tenant Resource Portal](https://www1.nyc.gov/content/tenantresourceportal/pages/)
  + [Information and Resources for NYC Tenants Impacted by COVID-19](https://www1.nyc.gov/content/tenantprotection/pages/covid19-home-quarantine)
* **Español**
  + [CDC en Español](https://espanol.cdc.gov/enes/coronavirus/2019-ncov/index.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Findex-sp.html)
  + [WHO en Español](https://www.who.int/es/emergencies/diseases/novel-coronavirus-2019)
  + [Guia de Recursos e Información Para Inmigrantes Hispanohablantes en Nueva York](https://docs.google.com/document/d/1rzCfe-FUG5EyaN-hLAoRqVPW8uq0OXT1oyB44-qCEew/edit?fbclid=IwAR1YmsZTAvfdiQ_dBoO4S_rY6j3vS9S9b2zms9VtoaLpO4Jm13SBGZGwrXA)
  + [Guía de Recursos durante COVID-19 de la Senadora Ramos](https://docs.google.com/document/d/1VbwZr6Sc2UPhJbH25lSjPt_y_YsDeqoBBwb6LmaPuPQ/edit)
  + [COVID-19 Recursos Para Enfrentar La Crisis en Nueva York](https://docs.google.com/presentation/d/e/2PACX-1vSSVHAWNi3pQErst2KzXoc6e6okuzpoC9---HC7LlPWrFhTYu164pa_mvbXOstv0Q/pub?start=false&loop=false&delayms=3000&slide=id.p1)
  + [PHIPPS: Recursos Para COVID-19](http://www.phippsny.org/covid-19-esp/)
  + [Hesperian’s Guide to the Virus](https://drive.google.com/file/d/1E8Zo84Jtx-d-ruzatFFGD_9wbCiYCs2A/view?fbclid=IwAR1AnDRTinkWHD1Eq6PuTVB7YDYWX8JlxBR6U9OSwgFAIi3t4VkObmh5kPM)

**Resources from Elected Officials**

* [Councilmember Brad Lander’s Resource List](https://council.nyc.gov/brad-lander/covid-19-resources/) - Resource list and recordings of previous community support calls compiled by District 39 City Councilmember Lander's office. [To sign up for email updates click here](https://secure.ngpvan.com/YhA8Dwy7PkGhMkyLsb4i3Q2).
* [NYC Comptroller Scott Stringer’s Resource Center](https://comptroller.nyc.gov/services/for-the-public/covid-resources/overview/) - Resource center compiled by NYC Comptroller Stringer's office.
* [Brooklyn Borough President Eric Adams’ Resource Lis](https://www.brooklyn-usa.org/brooklyn-and-covid19/)t [(en Español)](https://www.brooklyn-usa.org/covid19-bbh-espanol/) - Resource List from Brooklyn Borough President Eric Adams’ office.
* [NY State Senator Zellnor Myrie’s Resource List](https://docs.google.com/document/d/19XDXpbDC-es8GMMo9-dZ9lgbioO4X2vbQr0-iDcgmIE/edit)- Resource list compiled by District 20 NY State Senator Myrie’s office.